

Daphne.Duke

344114

**From:** Jocelyn.Boyd  
**Sent:** Monday, May 20, 2013 9:16 AM  
**To:** charles.terreni@terrenilaw.com; selliot@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn  
**Cc:** Deborah.Easterling; Tricia.DeSanty; Daphne.Duke  
**Subject:** FW: Another SPILL - May 6th

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**From:** Stewart & Margaret [mailto:sgmg@comporium.net]  
**Sent:** Saturday, May 18, 2013 11:01 AM  
**To:** Jocelyn.Boyd  
**Subject:** FW: Another SPILL - May 6th

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**From:** TC Water Citizen Advisory Council [mailto:tcwateradvisory@hotmail.com]  
**Sent:** Friday, May 17, 2013 5:32 PM  
**To:** Stewart & Margaret  
**Subject:** RE: Another SPILL - May 6th

Margaret a Stewart,

Thank you for sharing as we would never learn about this is you did not write. Have you sent a complaint to DHEC, ORS and the PSC? I know you say they are working with you so this must not be a representative from TCWS but rather one of the companies contracting with them. The first thing they did with my husband and I was try to get us to claim it on our homeowners insurance. One lady did and her insurance went up because of it. Next they tried to settle with us for a given amount. We said NO you pay the bills and we gave them our bills at the end of the work. I hope you have good luck dealing with this company. Please consider filing a complaint as that is the only thing that may help when they ask for another rate increase. I am sending the email addresses for your convenience. This will be on the Tega Cay City Council agenda Monday night and DHEC will be there.

Again, thank you for sharing and for all of your support. We really want them out of our city. Enough is enough.

Linda

DHEC [harrinc@dhec.sc.gov](mailto:harrinc@dhec.sc.gov)  
ORS [ccampbe@regstaff.sc.gov](mailto:ccampbe@regstaff.sc.gov)  
PSC [Jocelyn.boyd@psc.sc.gov](mailto:Jocelyn.boyd@psc.sc.gov)

**RECEIVED**  
MAY 20 2013  
PSC SC  
MAIL / DMS

**Tega Cay Water Citizen Advisory Council:** As Tega Cay residents, we come together for a more powerful voice to demand efficient, higher-quality wastewater and water service under TCWS with less offensive aesthetics,

*odors and environmental impact. In doing so, we benefit all of Tega Cay's health and safety, quality of life and property values.*

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From: [sgmg@comporium.net](mailto:sgmg@comporium.net)  
To: [tcwateradvisory@hotmail.com](mailto:tcwateradvisory@hotmail.com)  
CC: [MaryC@WCEOHQ-Radio.org](mailto:MaryC@WCEOHQ-Radio.org)  
Subject: RE: Another SPILL - May 6th  
Date: Fri, 17 May 2013 10:45:12 -0400

Yes we KNOW again? They have sent trucks down to our street 16119 Tana Tea circle to check out for any blocked sewerage pipes last week 6th of May, during looking into the pipes they had a back flush that went up into my house 3 toilets? It was clear water thank goodness, it blew open the toilet seats and water was sent all over the 3 bathroom ceilings walls and floors, there was a sewerage odor along with the clear water? But no sewerage, I think we used all our bath towels to clean up the mess.

We talked with the men working on the equipment outside, they were very apologetic, they sent people around to the house, took photographs and would inform the insurance people. They worked very quickly with us, we did not see any immediate damage to the toilets and water, just waiting now to see any further problems do occur, also waiting for the Insurance company to visit?

Today May 17<sup>th</sup> 2013. Trucks and vans are here again working in the sewerage pipes? We are hope full they do not have similar problems again> Stewart Gamble

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**From:** Tega Cay Water Citizen Advisory Council [<mailto:tcwateradvisory@hotmail.com>]  
**Sent:** Monday, May 06, 2013 11:15 PM  
**To:** [sgmg@comporium.net](mailto:sgmg@comporium.net)  
**Subject:** Another SPILL - May 6th



We Walked Thru  
Poo For You  
Tega Cay Water Citizen Advisory Council

Dear Stewart & Margaret,

**Utilities, Inc.** has experienced **another spill** at Waste Water Treatment Plant #2 in Tega Cay. As of mid afternoon, the water was still overflowing at the treatment plant.

At approximately 10 am, the Tega Cay Water Citizens Advisory Council received a reply call notifying us that sewer spills had occurred overnight at Lift Station 3 and Waste Water Treatment Plant #2.

We immediately went to check it out... and

## **WE WERE SICKENED BY WHAT WE SAW !**

Much of the ground both inside and outside the Waste Water Treatment Plant fence were under water, with sewage continuing to spew out, even at that hour (approximately 10:30 - 11:30 Monday morning, 5/6/13). Worse, it had formed a river that was swiftly flowing across the ground and into the stormwater drain, and then after traveling a number of yards, spilling right into the Lake Wylie cove nearest the plant.

**SEE HOW BAD IT WAS FOR  
YOURSELF –**



THIS IS SO DISGUSTING! Tega Cay Water  
Service - SSO 05/06/13

If you'd like to see more of our video footage, check it out on YouTube. From YouTube.com, enter Tega Cay Water Service in the search bar, or [JUST CLICK HERE](#).

Why would we walk thru poo to video this ? Because everyone needs to SEE what is happening. Share it and send the YouTube link to others -- this affects are whole community, not just those that live in TCWS service areas. This impacts property values, the reputation of our city, the condition of our lake and affects golfers, visitors, boaters, and all those that use our community, beaches, parks, lake and golf course.

**NO more excuses. It's time for action.  
DEMAND THAT THIS BE THE LAST  
SPILL FOR TCWS.**

We are expecting more rain this week. Will that mean yet another spill?

Make your voice heard now. Take a minute and write a quick note of complaint and send it to the following list:

DHEC  
ORS  
PSC

[harringc@dhec.sc.gov](mailto:harringc@dhec.sc.gov)  
[ccampbe@regstaff.sc.gov](mailto:ccampbe@regstaff.sc.gov)  
[Jocelyn.boyd@psc.sc.gov](mailto:Jocelyn.boyd@psc.sc.gov)

Tega Cay City  
Manager [cfunderburk@tegacay.com](mailto:cfunderburk@tegacay.com)

As always, please copy us, as we are  
documenting everything!  
TC Water Citizens Advisory  
Council [tcwateradvisory@hotmail.com](mailto:tcwateradvisory@hotmail.com)

**WE ARE MAKING PROGRESS -- STAY WITH  
US and STAY ALERT!**

If you see any problems involving water or sewer in  
the TCWS service areas, let us know and we'll  
check it out. In particular, pay attention to man  
holes and lift stations after rains!

TC Water Advisory Council  
/km

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TC Water Advisory Council | 817 Stockbridge Drive | Fort Mill | SC | 29708